

<p style="text-align: center;">Company Fisher International, Inc. 50 Water Street South Norwalk, CT 06854 USA</p>	<p style="text-align: center;">Who processes your data</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <hr style="width: 50%; margin: 0 auto;"/> </div> <div style="text-align: center;"> <p>Contact person Deborah Sauer +1 203 854 5390 dsauer@fisheri.com</p> </div> </div>	
<p style="text-align: center;">i</p> <p style="text-align: center;">Data that we process</p> <ul style="list-style-type: none"> • Salutation • Name • Title • Job function • Email address • Company phone number • Extension 	<p style="text-align: center;">Person icon</p> <p style="text-align: center;">Whose data do we process</p> <p>Corporate HQ Personnel</p> <ul style="list-style-type: none"> CEO COO Engineering Environmental Maintenance Manufacturing Purchasing R&D <p>Heads of Mill Operations</p> <ul style="list-style-type: none"> Pulp Mill Pulp Line Bleach Plant Paper Mill Paper Machine Coating Finishing <p>Mill Executives</p> <ul style="list-style-type: none"> General Manager Plant Manager Production Information Services Purchasing 	<p style="text-align: center;">?</p> <p style="text-align: center;">Why do we process your data</p> <p>We help developers of technology and manufacturing solutions communicate with the relevant people in pulp and paper mills. To make this as efficient and unobtrusive as possible, we store and process a minimal amount of contact information on key managers.</p>
<p style="text-align: center;">←</p> <p style="text-align: center;">Where do we get the data</p> <p>We obtain all the data that we process from your employer, publicly available records or from you.</p>	<p style="text-align: center;">→</p> <p style="text-align: center;">Who else processes your data</p> <p>We store the data at <u>TierPoint LLC</u> datacenter on equipment Fisher International, Inc. owns. Versions of the database are also stored on <u>Amazon AWS Cloud Servers</u>. We use <u>Constant Contact</u> to send email notifications. Our clients get access to data in the service.</p>	
<p style="text-align: center;">⌚</p> <p style="text-align: center;">Duration of processing</p> <p>We store the data as long as the person works in the key position.</p>	<p>Heads of Mill Services Personnel</p> <ul style="list-style-type: none"> Maintenance Engineering Technical Services Process Control E&I Environmental 	<p style="text-align: center;">🔒</p> <p style="text-align: center;">How we protect your data</p> <p>We: SECURE data transfers (https)</p>

Updated on 20th of May 2018

<div style="text-align: center;">  <p>Your rights</p> </div> <p>You have a right to:</p> <ol style="list-style-type: none"> 1. Access your data 2. Object the processing 3. Erase your data 4. Appeal 	<p>Power and Utilities Chemical Recovery Laboratory Manager Quality Control</p> <p>Corrugator Plant Personnel Plant Manager Maintenance Manager</p>	<p>USE a firewall to secure our network and encrypt access for remote staff via VPN</p> <p>ENCRYPT data (encryption)</p> <p>RESTRICT access to the data file to individuals with need-to-know</p> <p>COMMIT staff to non-disclosure agreements</p> <p>REQUIRE our clients to protect the data and use it responsibly</p>
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1. Controller

Dear industry insider,

Fisher International helps the industry’s technology and manufacturing solutions providers communicate their developments to relevant people in the industry. Our service is intended to save the time of both technology users and creators by connecting people who can most benefit from each other and eliminating “mass mailings.”

We strictly limit the amount of data we collect and we strictly limit the people allowed to use it. We require our clients to adhere to respectful, effective, and lawful communications practices. We stay in constant contact with paper mill owners, key personnel, and the staff. We take pride that the data we store is up-to-date and relevant.

We minimize the information we collect and process. This means that:

1. We limit the collection of data about people to basic contact information.
2. We provide information in a transparent way of the personal data we process.
3. We make sure our processes comply with the GDPR.

If you have any questions, do not hesitate to contact me.

Regards,
Deborah Sauer



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2. Contact Information

Controller

Fisher International, Inc.
50 Water Street
South Norwalk, CT 06854 USA

Contact person

Deborah Sauer
+1 203 854 5390
dsauer@fisheri.com

? 3. Data Subjects, Purpose of, and Grounds for Processing

Personal Data

 Data Subjects	 Purpose of Processing	 Grounds for Processing
<p>Mill Operations Personnel Pulp Mill Pulp Line Bleach Plant Paper Mill Paper Machine Coating Finishing</p> <p>Mill Executives General Manager Plant Manager Production Information Services Purchasing</p> <p>Mill Services/Utilities Personnel Maintenance Engineering Technical Services Process Control E&I Environmental Power and Utilities Chemical Recovery Laboratory Manager Quality Control</p> <p>Corporate HQ Personnel</p>	<p>Communications and Direct Marketing</p>	<p>Processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party</p>

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CEO COO Engineering Environmental Maintenance Manufacturing Purchasing R&D Corrugator Plant Personnel Plant Manager Maintenance Manager		
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i 4. Data Saved in the Personnel Data File

Data		Purpose
Name		Communication
Title		Communication
Job function		Communication
Email address		Communication
Phone number		Communication
General location of the place of work		



5. Duration of Processing

As a rule, we store your personal data for as long as your data is relevant for the product purposes, i.e. as long as you work in a relevant position. We can remove all other data except that explicitly required by law, upon modifying or terminating the service.

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This is a combined privacy notice and informing document for **FisherSolve™**, a product of Fisher International, Inc. in accordance with Articles 12 and 13 of the EU General Data Protection Regulation (679/2016)

6. Your Rights

As a person whose data we are storing you have the following rights, and requests to exercise them can be submitted by sending an email to: Deborah Sauer dsauer@fisheri.com.

Right of access

You have the right to access personal data that we have saved concerning you. We will provide it to you for free. If you notice any errors or deficiencies in your data, you may ask us to rectify or correct the data.

Right to object

You have the right to object at any time to the processing of your personal data, if you feel that we have processed your personal data in violation of the law or that we do not have a right to process some of your personal data.

Right to erasure

If you feel that the processing of some of the data concerning you is not necessary for our tasks, you have the right to request us to erase the data in question. We will process your request, after which we will either erase the data or provide you with a justified reason as to why the data cannot be erased. If you disagree with our decision, you have the right to submit an appeal to your local Data Protection Ombudsman ([instructions for submitting an appeal](#)). You also have a right to demand that we limit the processing of the disputed data until the case has been resolved.

Right of appeal

You have the right to submit an appeal to your local Data Protection Ombudsman if you feel that our processing of your personal data is in violation of the current data protection legislation. Please be in contact to us first to see if the matter can be resolved by us.



7. Regular Sources of Data

We obtain all the data that we process from your employer, publicly available records or directly from you.



8. Other processors

We process personal data in the secure servers of personal data *processors*. This processing is done on our behalf and we have ensured that all the parties processing your personal data comply with the data protection legislation.

We classify these processors according to whether the regular duties of the processor's personnel include the inspection and processing of your personal data. If yes, the party in question is a *subcontractor*. If the scope of the service is mainly related to the technical processing and saving of data, the party in question is a *service provider*.

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Subcontractors	Service Providers
	<p data-bbox="943 264 1254 353" style="text-align: center;">TierPoint Amazon AWS Cloud Servers Constant Contact</p>



9. Transfer of Data in and out of the EU

While we collect information from industry insiders who work all across the world, we store the data in the United States. We have selected industry leading data centers located in the United States as storage places for your data.

If we are obligated to disclose personal data under applicable compelling legislation, personal data may be transferred outside the United States.

Privacy Shield

It is possible that some of the above-mentioned service providers duplicate some data outside the United States to the EU/EEA. Data is duplicated to make sure that your data will also be safe in a situation were the primary servers to malfunction.

We have ensured that all of the service providers that we use have joined the EU-US Privacy Shield program (<https://www.privacyshield.gov/list>), aiming to guarantee the data security of European data in the United States. The European Commission has stated that service providers certified with the program in question observe a level of data security and data protection which complies with high European standards.



10. Transfer to third parties

The service is built to serve companies that offer services and solutions to the paper and pulp industry. We offer access to the data and analytics as a subscription service. We offer tools that help our clients form a better understanding of the industry, its past and future, and communicate their developments to relevant people who can benefit from them. Our clients can export our information.

Before giving access to the data we store, our clients must agree on terms of use that limit how they can use the data we provide. We require our clients to adhere to the same data protection standards that we follow. For example, we require our clients to display where the personal data is from and what kind of restrictions apply to its use. They must offer a link to this privacy notice.

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11. Principles of Data File Protection

The secure processing of your personal data is important to us. Our FisherSolve data file is saved in a cloud service provided by TierPoint and Amazon AWS.

1. Access to the system requires a username and password. The system is also protected with firewalls and other technical methods.
2. ISO/IEC 27002:2005 Aligned.
3. Dedicated Security and Compliance team.
4. Annual (or as needed) access control review.
5. Use of the data file is protected with user-specific usernames, passwords and access rights.
6. High standards of Human Resources Security on the employees handling your data.
7. High standards of Information Security Incident Management.
8. List of certifications available: [TierPoint](#), [Amazon AWS Cloud Servers](#), [Constant Contact](#)

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